

Le Grand Hermitage  
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## Le Grand Hermitage

### Booking Form – Winter long lets 2019/20

To avoid disappointment we recommend you call us to check accommodation availability.

On receipt of this reservation form and the deposit, we will confirm your let. We need a deposit of one month's rent. The balance of your rental with a security deposit is payable 8 weeks prior to departure.

Please complete in BLOCK LETTERS and tick/delete as required.

<b>PERSONAL DETAILS OF PARTY LEADER</b>
Address
Post Code
Tel: Land
Mobile:
E. Mail address

### DETAILS OF OTHER MEMBERS IN PARTY

How did you hear about Le G.H.?	



## Terms & Conditions 2019

### 1. The Contract

Your contract is with Richard & Barbara Simpson-Birks (SBP). The terms are contained in the following paragraphs.

### 2. Booking procedure

Clients should telephone SBP directly for any dealings with respect to this contract. Reservations will only be considered firm and a contract made when SBP has received the Booking Form and deposit and has sent out the confirmation notice to the client, which will show the balance due.

Your holiday booking is made and accepted in accordance with the accommodation description in publicity material, and on the basis that you have satisfied yourself thereby that the accommodation meets your needs.

It is essential in all cases that you fully and accurately complete the Booking Form, which must be signed by the party leader with whom all further communications will be made.

### 3. Prices and payment terms

3.1 Your booking deposit after your arrival is retained and then considered a security deposit (see 5.3 below), Payment of the accommodation price is due in advance. If you fail to make payment in full and on time, SBP reserves the right to treat your holiday as cancelled and apply the cancellation charges set out in Clause 4.3 below.

3.2 Prices and payment shall be in pounds be by direct credit transfers to:-  
A/c holder: Mrs Simpson-Birks

Nationwide Building Society,  
Sort Code 07-02-46  
Account Number 00372660

3.3 The price at which the accommodation may be booked will be governed by the latest price list or special offer issued by SBP. **No price increase will be made once a booking confirmation has been issued.**

### 4. Changes and cancellations

#### 4.1 By you

If you wish to make any change to your booking SBP will endeavour to assist you, but cannot guarantee to be able to. Agreeing to any changes is at SBP's discretion. Details of any changes requested must be confirmed in writing and signed by party leader. A minimum fee of £60 per booking will be charged if a change is accepted more than 42 days before departure and 100E if within 42 days in addition to any costs such as long distance telephone calls, faxes etc incurred by SBP. If SBP is unable to accept your amendment you will remain liable for the full cost of the rental unless you choose to cancel in accordance with clause 4.3 below.

#### 4.2 Changes by SBP

Whilst SBP will do its best to ensure your rental takes place as planned, we do reserve the right to make changes after confirmation of booking. In the unlikely event it is necessary to make a significant change after booking, you may:

Accept the change;

Cancel and receive a full refund.

#### **4.3 Cancellation by you**

You may at any time cancel your booking by notice in writing to SBP signed by the party leader. If you cancel you will remain liable for the full cost of the rental and forfeit any deposit.

If SBP are able to re-rent the accommodation by selling it to another client you will be credited with any sum SBP receives by re-booking, but the initial deposit paid to SBP plus an administrative charge of 60 pounds will not be refundable in any circumstances.

#### **4.4 Cancellation by SBP**

Very occasionally SBP may have no alternative other than to cancel your booking. If this regrettably does happen SBP will fully refund the cost of your rental and the deposit paid.

#### **4.5 Force majeure**

SBP regrets that it cannot pay any compensation for cancellation or changes where performance of the Contract or any changes to it are caused or affected by force majeure including war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disasters, fire or adverse weather conditions or other similar events beyond SBP's control.

#### **4.6 Important Advice**

As changes to, or cancellation of your rental may cause you financial loss we strongly recommend you take out appropriate insurance cover.

#### **5. Accommodation/ Security Deposit/ Utilities.**

5.1 The accommodation provided is for the sole use of the persons named on the booking form by the client and nobody else. The garden is low maintenance, and must be kept litter free.

5.2 SBP reserves the right at its absolute discretion to terminate the rental without compensation of any client or persons whose behaviour is such as to or is likely in the opinion of SBP to cause distress annoyance or damage to the accommodation or any person. In this event no refund for any unused portion of the rental or any other costs or expenses will be made. Please respect the customs and practices of the property and locality in which you are staying.

5.3 The client must pay for all damages and breakages howsoever caused before vacating the accommodation.. A security deposit of 1 months rent will be required on booking.. The deposit will be refunded in full within 14 days of the completion of the rental except when damage has been caused, in which case the deposit minus the deduction for damage will be refunded

5.4 The cost of water, local property taxes are included in your rental. Electricity will be charged separately as agreed by reading meter before your arrival and on departure, or monthly by agreement. Logs will be charged at market rate.

#### **6. Other services**

You may ask SBP to assist you in making other arrangements with third parties for you during your rental. If we do assist, it is on a discretionary basis and any such arrangements or services provided by a third party do not form part of your rental contract with SBP.

#### **7. Limitation of Liability**

All baggage and personal possessions including motor vehicles remain at all times and in all circumstances the owner's risk except where any loss or damage is proved to be as a result of SBP's

negligence. Further, SBP accepts no responsibility for personal injury or death unless proven to be as a result of negligence.

#### **8. Complaints**

If during the course of the rental the client has any reason for complaint or dissatisfaction the party leader should inform SBP immediately so that remedial action may be taken.